

FREQUENTLY ASKED

QUESTIONS

DO YOU HAVE A STUDIO?

No, I am primarily an outdoor photographer using only natural light. The only occasion I shoot indoors is when hired to do a lifestyle newborn session. For outdoor sessions, I'm happy to provide location suggestions within South Jersey. Travel is included for locations within 15 miles of 08086. Locations further than 15 miles will be subject to a travel fee of \$50 or higher, depending on the session location.

DO YOU DELIVER EVERY IMAGE YOU SHOOT?

I generally shoot at least 5 times the amount of photos guaranteed for your session in order to make sure that we end up with great photos! For your final gallery of between 15-30 images (depending on your session time), I'll shoot at least 500 frames and then narrow them down later. This way, you can be sure you don't end up with blurry shots, or photos in which everyone's eyes are closed!

HOW LONG WILL IT TAKE TO RECEIVE MY IMAGES? Your final gallery is posted 2-3 weeks after your session. You will then have 2 weeks to place your order.

WHAT HAPPENS IF WE GET RAINED OUT?

I keep a number of backup dates open each month in case of bad weather and there is no fee to reschedule to a new date if it's raining or overcast. NJ weather is unpredictable and changes very quickly, so I typically wait to call off a session until that morning. Sunshine is a huge component in my photography and it's definitely worth waiting for a beautiful day!

WHAT IF MY KIDS DON'T COOPERATE?

I love getting to know my clients' kids, even the ones who are shy/stubborn/you name it! I always approach the session as a new friend who's just there to play and have a good time. That being said, not every moment of the session is perfect, and that's totally OK — in fact, it's encouraged! My goal is to capture the personalities of the kids in front of my lens, including all of the beautiful quirks, details, and small moments that make up childhood.

WHAT CAN I DO TO HELP THE SESSION GO SMOOTHLY?

The BEST thing you can do is to let go and enjoy! I know it's hard not to be stressed before your session, but babies and kids pick up on anxiety really easily. We'll have the best chance at getting gorgeous images if we let them happen naturally (with a little guidance from me, of course!) I want your pictures to be amazing and will do all the hard work for you! Your only job is to relax and have fun.

CAN I KEEP THE IMAGES FROM MY SESSION PRIVATE?

All clients sign an optional model release before the session. If you would prefer to keep your images private, you may indicate that request at that time.

DO YOU INCLUDE THE DIGITAL FILES?

No. Your session fee covers your session and my editing time. You may spend your \$200 minimum purchase requirement on any combo of prints, digital files or other products. With any purchase of the digital file collections, you will receive a print release which allows you to reproduce images for personal use as many times as needed, however, you may not sell your images for profit or publish your images without the written consent of Kim Dunda Photography. Additional, single digital files may be purchased through your gallery for \$50 a piece.

WHERE SHOULD I PRINT MY IMAGES?

I recommend an excellent online-based consumer lab that offers professional-quality prints. After you upload your digital files, they mail the prints straight to your home. I DO NOT guarantee any prints that aren't printed through Kim Dunda Photography. For instance, if you print your images through Snapfish and you hate the color, I will be unable to refund you or fix the issue. I do not recommend printing your images at Shutterfly, Target, Walmart, CVS, or Costco. These labs are not designed to handle printing professional photography.

IF I CANCEL MY SESSION, WILL I RECEIVE MY RETAINER FEE BACK? Unfortunately no. Retainer fees are used to reserve your date and are non-refundable.